

ST. ANNE'S CE PRIMARY SCHOOL

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Dear Parents

28th March 2014

I would like to thank all who responded to the questionnaire. We have collated and analysed the results, again this year we are very pleased to see they are very positive. There are some aspects which have received less positive responses. We will investigate and ensure we act to reassure all parents that the actions we take and the support we provide, are always in the best interests of the children. Obviously any negative comment we have looked at and will act accordingly.

The areas of concern indicated by parents are regarding behaviour and bullying. However from observations in and out of the school building, confirmed by many, many visitors to the school, the behaviour at St Anne's is always very good and often better. We are very fortunate that the children at St Anne's are so well behaved so much of the time. There are occasions when there has been some unacceptable behaviour, at this point there is always a very swift and appropriate response. The school policy is to promote good behaviour with rewards and acknowledgement through very positive feedback to the children. However, when there are any incidents of unacceptable behaviour we will act to work alongside the child and their parents to offer support whilst also acting to ensure the behaviour is not repeated and minimise any impact on others. Sometimes this may mean involving agencies outside of the school, but if we feel this is in the best interest of a particular child, and ultimately all children, then we will engage additional support.

Sometimes we will support the children in school and so may not immediately contact parents, but if there has been inappropriate behaviour we will always act to ensure issues are resolved and not repeated. However, I must reiterate that behaviour at St Anne's is usually excellent and we work to ensure all children maintain this standard.

Parents are rightly concerned with bullying and we would not want any child to suffer in this way. At St Anne's we always act to investigate any allegation. We follow our anti-bullying policy which outlines the steps we take to educate the children so they know that this behaviour is never acceptable. We discuss what to do if you are bullied and how support will be given to the victim and the bully to ensure this behaviour stops. Each year in November we have an anti-bullying week which educates the children about different kinds of bullying and how they must act if they ever experience bullying. It is right that parents have concerns and wish their children to enjoy a happy and successful education. We feel we have dealt quickly and appropriately to any incidents of bullying when we are made aware and so incidents are kept, we are pleased to say, to a low number.

Some comments indicate that some parents feel they would like to be better informed. At present we have our weekly newsletter, the website is always filled with information regarding ongoing events at school. We have our normal procedures in place where parents can call at the office or telephone and we will answer any questions or arrange for teachers to respond to any concerns. We are always reviewing our communication and will continue to do so. All I can ask is that you come and talk to us, you are always very welcome in school and we encourage you to attend events and visit us regularly to ensure we can all communicate effectively. If there are any concerns please let us know. We will always work alongside you, to improve St Anne's and help the children flourish.

Yours sincerely

Sean Quinn
Headteacher



Parent Questionnaire 2013 - 2014

96 Questionnaires returned

		Strongly Agree	Agree	Disagree	Strongly Disagree
Q1	My child feels safe at this school	65%	35%	0%	0%
Q2	My Child is making good progress at this school	58%	42%	0%	0%
Q3	This school meets my childs Particular needs	65%	35%	0%	0%
Q4	This school ensures my child is well looked after	60%	38%	0%	2%
Q5	My child is taught well at this school	61%	38%	1%	0%
Q6	This school helps my child to develop skills in communication, reading, writing	60%	39%	1%	0%
Q7	There is a good standard of behaviour at this school	46%	52%	1%	1%
Q8	My child's lessons are not disrupted by bad behaviour	43%	51%	6%	1%
Q9	This school deals with any cases of bullying effectively (Bullying includes	41%	55%	4%	0%
Q10	This school helps me to support my child's learning	54%	45%	1%	0%
Q11	This school responds well to my concerns	57%	42%	1%	0%
Q12	This school keeps me well informed	38%	55%	7%	0%
Q13	I would recommend this school to another parent	YES	99%		
		NO	1%		